



Lobby Reopening Announcement

St Francis FCU is excited to announce that its lobby will reopen on Monday August 3rd, 2020.

To protect our employees as well as our members, several procedures have been put in place. Please carefully read the following guidelines to ensure a smoother experience.

We still *strongly encourage* all members to continue to call us or use any of our other electronic services as well as the drive thru to conduct business; this will help us in reducing the risk of exposure to our members and our employees.

Social distancing and wearing a mask covering (both mouth and nose) are required for all people entering the building. There will be social distancing floor decals to assist with proper distance and flow when in line.

For identification purposes, you may be asked to temporarily lower your mask.

If you do not have a mask, you must use the drive thru. We will NOT be providing masks. You will need to be in a vehicle to access the drive thru.

Only people conducting business with the credit union will be allowed to enter the building. If you have family members that require supervision, please make other arrangements for their care or utilize the drive thru for your transactions.

Regular teller transactions will not require an appointment. This includes deposits, withdrawals, loan payments, and gift card purchases.

Appointments must be made in advance over the phone for the following services: account opening and closing, account reconciliation, credit enhancement sessions, debit card and other suspected fraud related inquiries, loan closings and loan applications. **Walk-ins are NOT available for these services.** Whenever possible we will attempt to address your needs via phone, email, secured message, or fax to limit the traffic in our lobby in accordance with CDC social distancing guidelines.

Our public bathroom is temporarily closed.

If you are unsure if an appointment is needed to conduct your business, please do not hesitate to call us at 864-255-1660.